



# EaCo Chem

## To Our Valued Distributors:

In recent months, we have made a few minor changes to our policies that pertain to ordering and shipping. We feel it is necessary to spell these changes out to avoid any confusion moving forward.

## Purchase Orders:

We have in the past been willing to accept a “verbal” PO and not require anything in writing. However, with the volume of orders coming in we want to ensure accuracy. Therefore, we will be requiring a written purchase order to be able to process and ship. This written form can be as simple as the body of an email. This will enable us to properly double check that the order is correct.

## UPS Shipping HazMat Material:

We always try to accommodate the needs of our customers. This includes shipping a small quantity of product via UPS. Unfortunately, we are no longer able to process the following smaller quantities via UPS because 1) there is a \$44 fee added to each box for handling a “hazmat” material; and 2) the recent frequency for which these packages have been damaged, costing a second hazmat fee plus the cost of the material lost. (We do not pass the cost to reship along to the customer).

Below is a list of which HazMat products that can ship UPS in limited quantities:

**NMD 80** – nothing over 2 pints can ship via UPS

**White Scum Presoak** – nothing over 2 pints can ship via UPS

**ABF** – nothing over 2 pints can ship via UPS

**Calcite Presoak** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**HD Degreaser** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**Hot Stain Remover** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**Supreme BC** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**Cleansol BC/Glory BC** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**LCS** – nothing over 4 gallons can ship via UPS (one case = four gallons)

**Stripper Cream** – nothing over 4 gallons can ship via UPS (one case = (2) two-gallon pails)

## **\*\*Note a Five-Gallon Pail Cannot Ship for Any of These Products:**

If you have any questions or concerns, do not hesitate to reach out to us. We would be happy to clarify any of the information listed above.

Sincerely,

EaCo Chem, Inc.



**HIGHEST**  
LEVEL  
**CLEAN**

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